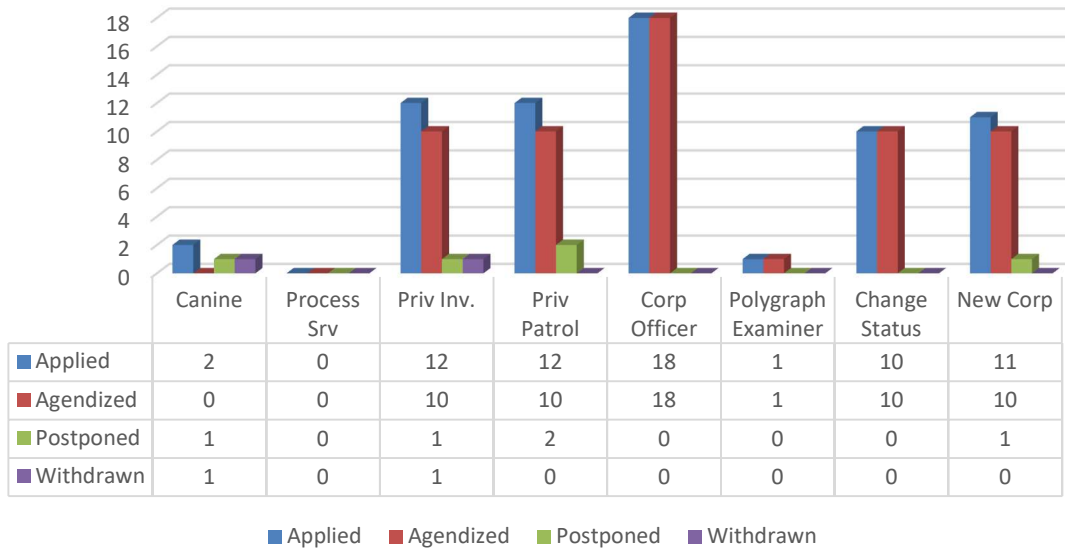




## Licensing Applications

Licensee Applications for June 2021 Board



### Highlights:

Priv Patrol Postponements:

- 2 Incomplete Applications

Priv Investigator Postponements:

- 1 Incomplete Application

Priv Investigator Withdrawals:

- 1 did not meet Minimum Qual

K9 Postponements:

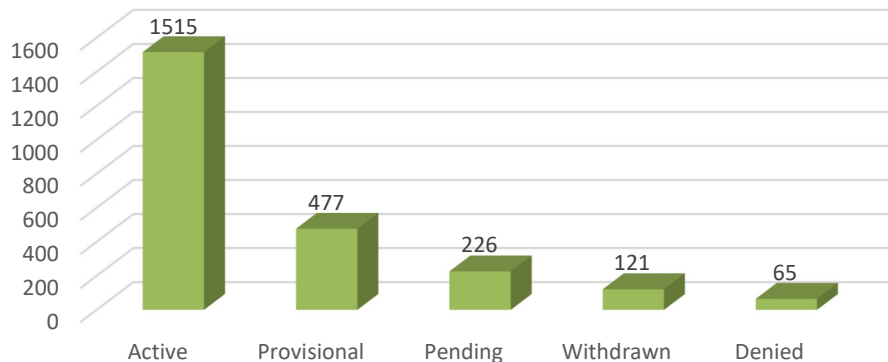
- 1 Needs Exam

K9 Withdrawals:

- 1 decided not to proceed

## Work Card Applications

2,404 Work Cards Processed from March 1st to June 1st



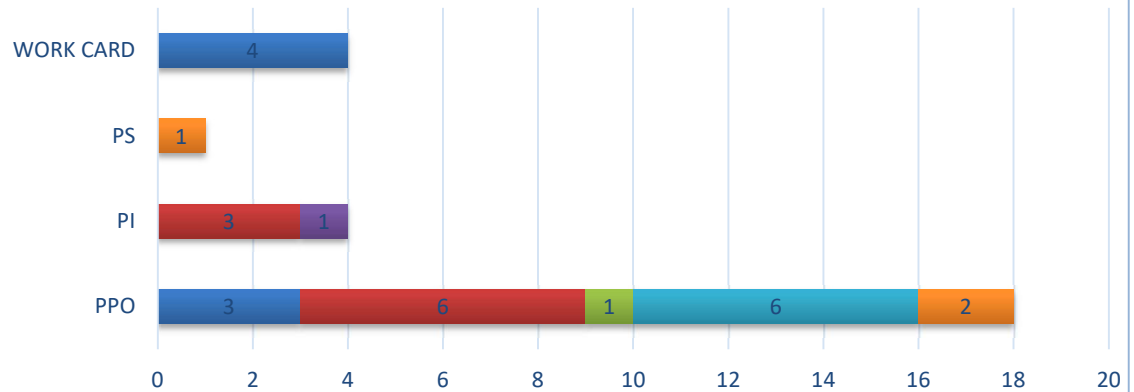
### Highlights:

- **226 Pending:**
  - 109 are pending because we are missing information
  - Investigators approx. 7 business days out on running backgrounds
- **477 Provisional:**
  - Criminal Repository taking approx. 4-5 weeks to deliver results
- **Comparison:**
  - Turnaround times:
    - Q1 282 Active
    - Q1 1243 Provisional
  - 270 decrease from Q1 of 2021

- Active:** Completed the work card process and their permanent card has been mailed to them.
- Provisional:** They are in provisional status. We are waiting for their fingerprint results to determine whether they can be made active or if they need to be denied.
- Pending:** Applications received and inputted awaiting to be made provisional.
- Withdrawn:** The applicant was missing information not allowing us to make a proper determination, so their application was withdrawn.
- Denied:** Their card was denied pursuant to NRS 648.1493.

# Complaints

## 27 Complaints and Investigations March to June 2021



	PPO	PI	PS	WORK CARD
7 - Professionalism	3			4
9 - Unlicensed Activity	6	3		
1 - Srv Not Rendered	1			
1 - Felon/performing criminal activity		1		
6 - Violated Ch. 648	6			
3 - Unregistered Employee	2		1	
<b>Total:</b>	<b>18</b>	<b>4</b>	<b>1</b>	<b>4</b>

Pending	7	3	1	1
Closed/No Action	3	1		1
Cease & Desist	1			
Other Action	1			2
Audit	2			
Citation/Violation Issued	3			
Civil Matter	1			

### 27 Total Complaints and/or Investigations Outcome

- 12 Pending
- 5 Closed/No Action
- 1 Cease & Desist
- 3 Other Action
- 2 Audit
- 3 Citation/Violation Issued
- 1 Civil Matter

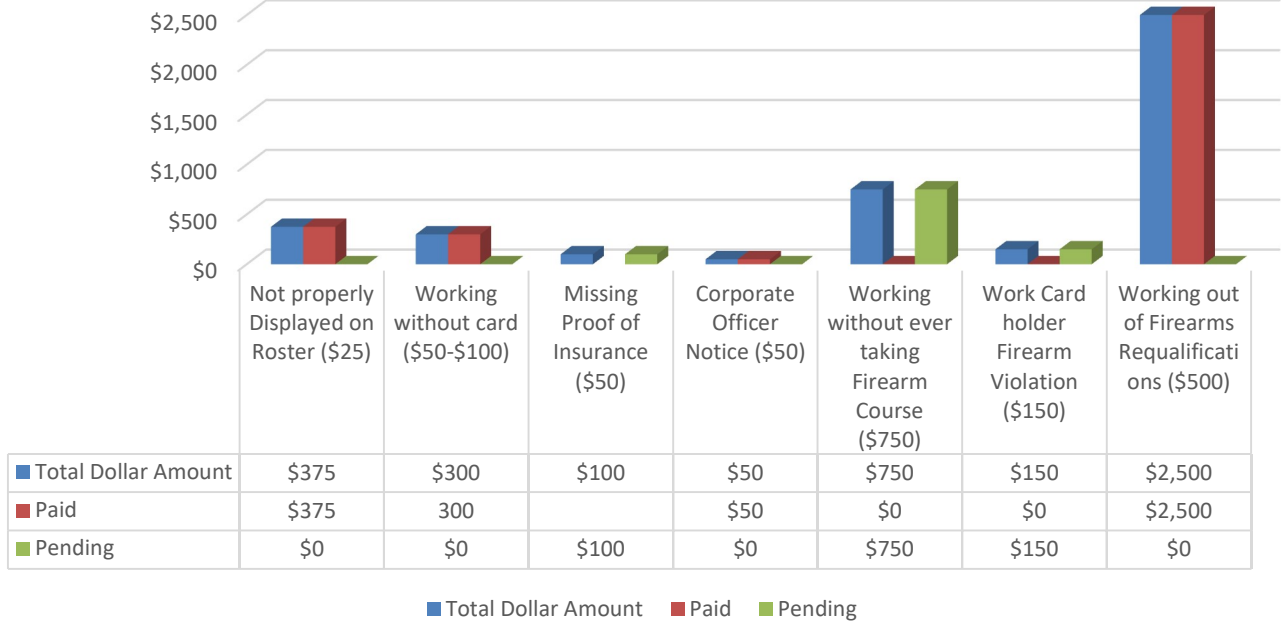
### Brief Description of each category:

<b>Professionalism:</b>	Discrimination, prior accidental discharge, unprofessional with law enforcement, vulgar language, hostile and violent behavior while on duty
<b>Unlicensed Activity:</b>	Working, advertising, bidding, or engaging in the business of... that requires a license as defined by Chapter 648.
<b>Services not Rendered:</b>	Breach of contract and proof that services were not rendered.
<b>Felony/Pending Convictions:</b>	Involved in illegal criminal activity or person with pending criminal charges.
<b>Violated Ch. 648:</b>	License number not properly displayed, rosters not up to date, unmarked vehicles, wearing unauthorized uniforms, PPO staff not taking the required exam and/or other violations defined in Chapter 648.
<b>Unregistered Employee</b>	Working staff without an active work card (never applied or expired)

# Notice of Violations

## Violations Issued to Licensee /Work Card Holders March to June 2021

Total of 11 violations issued

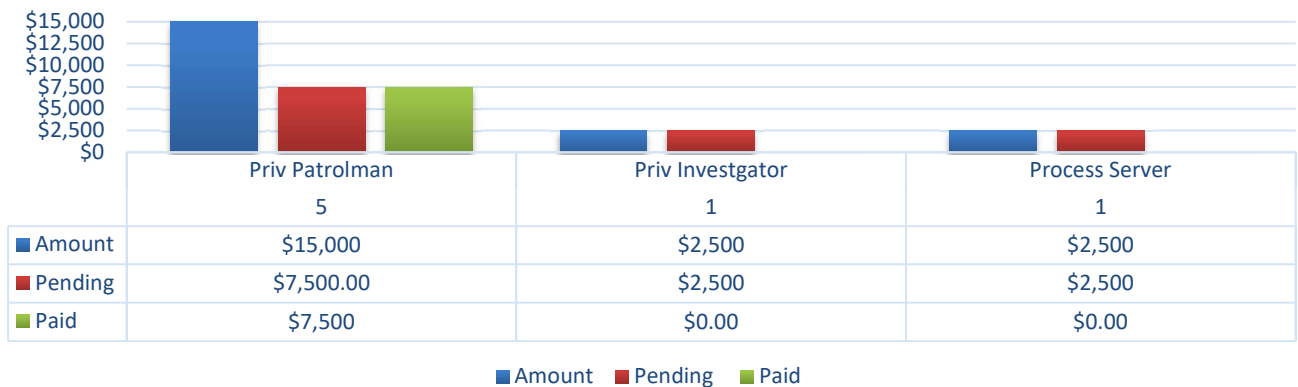


### Summary

- 11 violations issued, to 10 licensees
- \$4,225 total
  - \$3,225 has been paid
  - \$1,000 is still outstanding/within 30 days of being issued
- **One Audit** was conducted during this time. The violation issued was \$14,650 and has been paid in full.

# Unlicensed Activity Citations

## Unlicensed Activity Citations March - June 2021



### Summary

- 7 Citations issued
- \$20,000 total
  - Six, first time offenders (\$2,500 each)
  - One, second time offender (\$5,000)